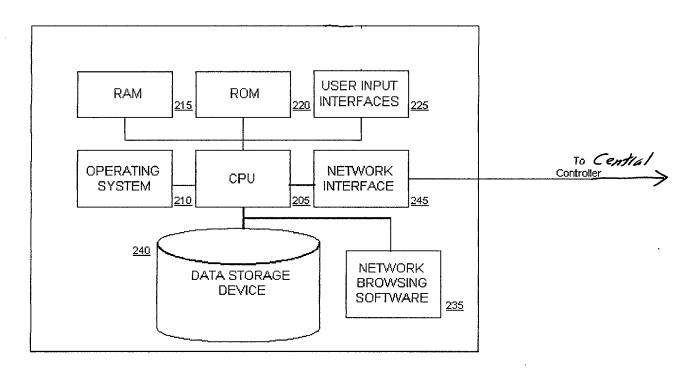


F16. 1



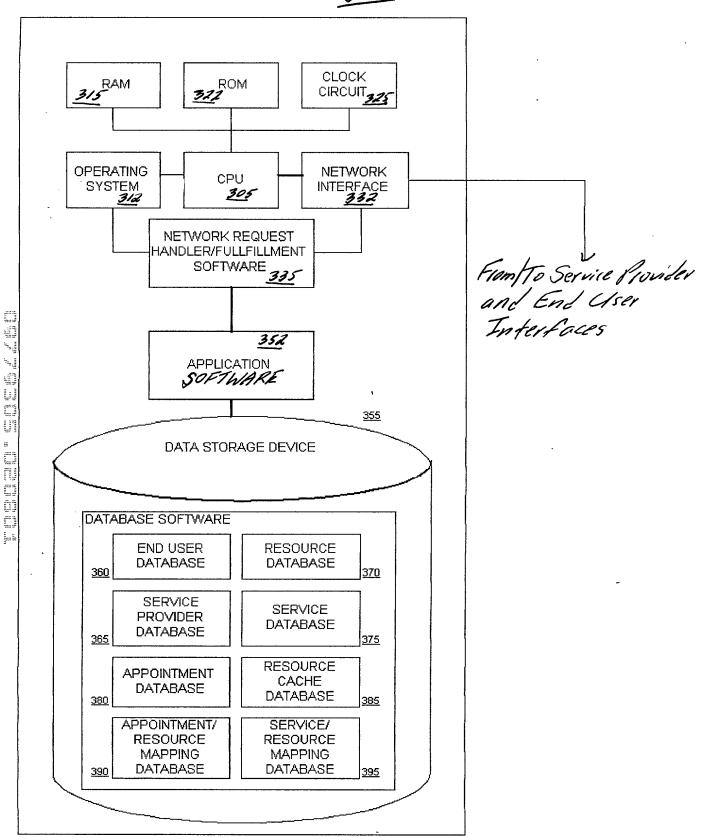


FIG. 3

ral gode	7416		·
END USER POSTAL CODE	10012	98105	10003
END USER FIRST END USER LAST END USER TIME ZONE NAME NAME 410	5	æ	v o
END USER LAST NAME 410	Manatu	Jones	Murta
END USER FIRST NAME 408	Joe	Jeff	Renata
END USER PASSWORD 406	SKDIKJE39	873КЛКЗН	0808882
END USER EMAIL	joe@earthlink.net	ir12209@yahoo.com	mm@globa.com
END USER ID	544323	544324	544325

				1	מול משמונים ביים ביים ביים ביים ביים ביים ביים ב	Lan	SERVICE PROVIDER	
SERVICE PROVIDER ID 502	SERVICE PROVIDER EMAIL 504	SERVICE PROVIDER PASSWORD	SERVICE PROVIDER SERVICE TITLE 508	SERVICE PROVIDER TYPE 510	SERVICE PROVIDER AIR CODE 512	PROVIDER TYPE CODE STATE S	ACTIVATION SETTING 516	
			A & A Autobody	AUTOMOTIVE 10012	10012	2		N/V P
23545668	admin@aaautobody.com LKSDF603E9							0 17 7 7
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	1			· ' Y			And the second s	
23545669	admin@vinstar.com	SKDIE8539	Winstar Real Estate	REAL ESTATE	10014	ss.	_	
		. ———						
23545670	admin@scjacpa.com	9834JWFI	SCJA CPA Association	PROFESSIONAL 07030 SERVICE	07030	©		
							,	
23545671	<u>admin@fwa.com</u>	94K449GS9DF9	First West Airlines	AIRLINES	96104	ο	-	

RESOURCE 72 6/6 600

RESOURCE ACTIVATION SETTING RESOURCE CLOSE £ 1440 1040 800 RESOURCE OPEN 608 450 480 480 Estate Planning Accountants Battery Testing Machine Executive Club Rooms RESOURCE TITLE 606 Car Repair Bay SERVICE PROVIDER ID 23545671 23545668 23545670 23545669 RESOURCE ID 92240 92241 92239 92238

12614

SERVICE Table 100

APPOINTMENT SERVICE DESCRIPTION ACTIVATION PROMPT SETTING 720	Please enter the nature of your Transmission trouble.	Please enter the desired Battery manufacturer.	Please enter the nature of your Brake trouble.	Please enter the 1 nature of your
SERVICE SERVICE HOLD REQUIRE CREDIT PRICE CARD FLAG 718	400	500	500	400
KINCE SERVICE SE KIMUM DAYS MINIMUM RE CANCEL DAYS 67,			2	0
SERVICE SERVICE MAXIMUM DAYS MAXIMUM T10	. 0	0	30	14
SERVICE TIME INTERVAL	Automatic 45 Transmission Service/Repair	Batteries - Sell 30 and install	Brake Repair 120	Electrical and 240
SERVICE SERVICE SERVICE ID PROVIDER ID TITLE 702 706	5667 23545668 Au	5668 23545868 Ba	5669 2354588B Br	5670 23545668 EI

APPOINTMENT 746/6 000	96								_	THEFT	ADDACTIVE	
APPOINTMENT ID	END USER	SERVICE ID START 806 TIMESLOT NUM	1	START TIMESTAMP	END TIMESLOT END NUM TIME 814	STAMP	USER CREDIT USER CARD NUM CARD TYPE 818	USER CARD TYPE B18	APP USER CARD EXPIRE 820	DESCRIPTION FLAG	FLAG 824	
1001223	804 544323	804 544323 5668		Jul 21 2000 08:45:14:000AM	555	Jul 21 2000 09:15:14:000AM	4776873303780065		09/02	Please install a System V Optima battery		28 م
1001224	544323	544323 5667	720	Aug 23 2000 12:00:00:000PM	765	Aug 23 2000 12:45:00.000PM	NULL	NOLL	אחדר	I hear loud sounds when switching gears.	4	
1001225	54432	544324 7665	1140	Aug 24 2000 07:00:25:000PM	1260	Aug 24 2000 09:00:25:000PM	אחרר	אחרד	NULL	NULL	_	

RESOURCE CACHE 726/6 900

CACHE ID	RESOURCE ID	CACHE TIMESTAMP	CACHE CACHE TIME	CACHE STRING 908	<u> </u>
			STAMP	00000000001000000000000000000000000000	5
190087	92236	Jul 21 2000 08:45:14:000AM	01/11	OODBOOODORANDOOOGOGOGOGOGOGOOODODOOOOGOOOGOOOGOOOGO	88
	:		2001	00000000000000000000000000000000000000	8
				02000000000000000000000000000000000000	3 =
			ond of	00000000000000000000000000000000000000	77
				11111111111111111111111111111111111111	- <u>8</u>
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88006	92239	Jul 21 2000 08:45:14:000AM	Jul 10	000000000000000000000000000000000000000	ğ
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			30.18	VYXXIIIVVOUVVOVOUVOUUULUUGUSVOUSUUUUUSVAANAA ORGAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	0 5
			07.10.	\$\$\$\$\$£££\$	11
			55:000	ᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲔᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓᲓ Დ ᲓᲓ Დ ᲓᲓᲓᲓᲓᲓᲓᲓ	<u></u>
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68006	92240	Jul 21 2000 08:43:14:000PM	Jul 10	000000000000000000000000000000000000000	200
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				OUGOWALIWAYAYAYOO OO	3

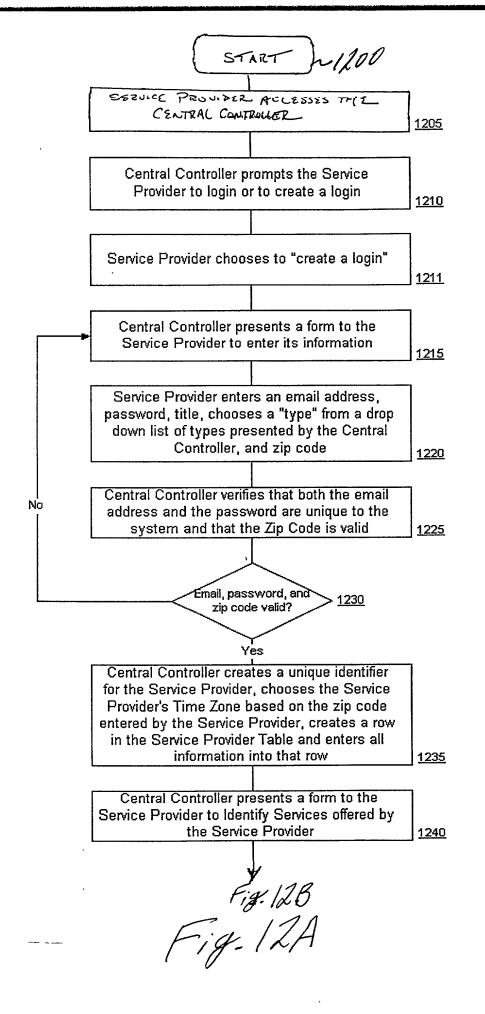
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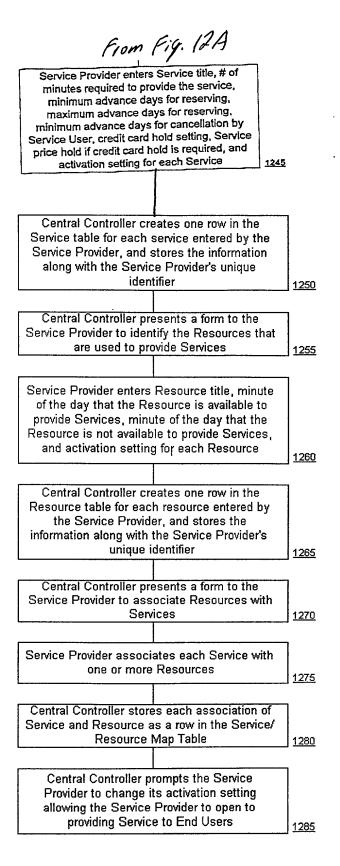
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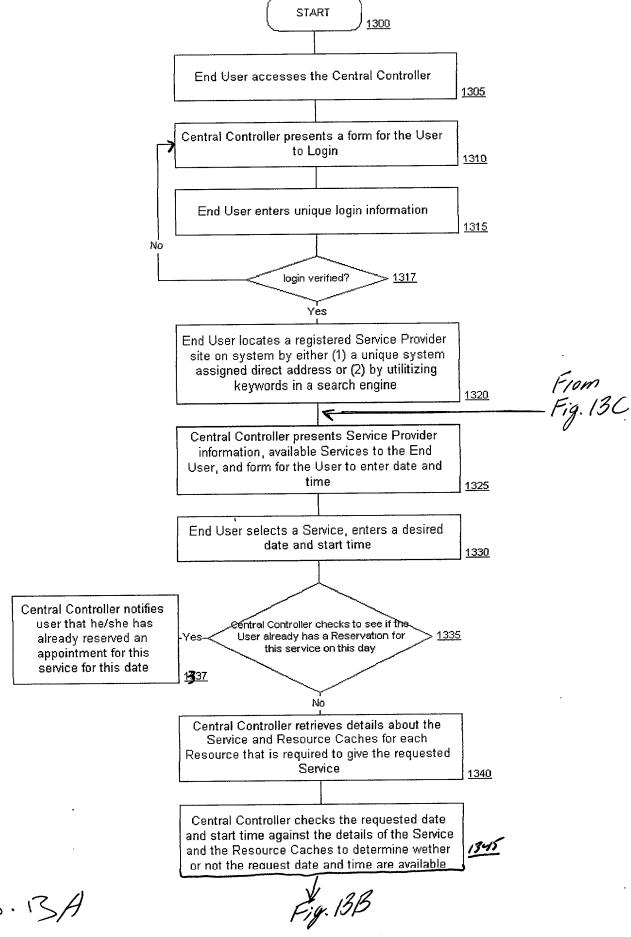
F16.10

APPOINTMENTHESOURCE MAPPING TABLE 1100

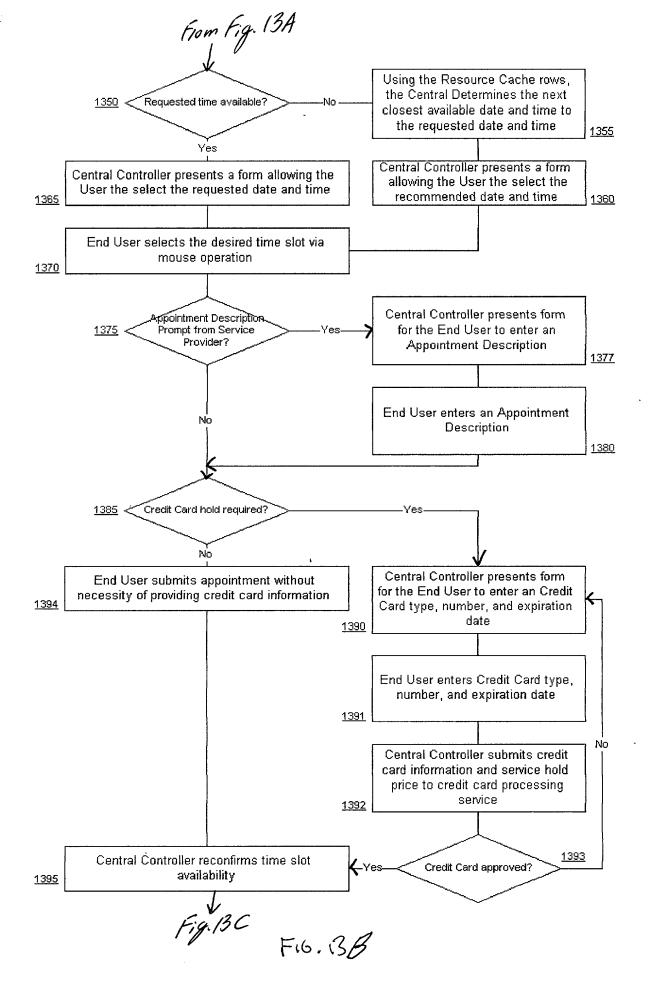
SOURCE	88	39	
E G	92238	92239	
APPOINTMENT ID RESOURCE ID	1001223	1001223	
٦]	ار 106ء 106ء	- إ10 ا	_

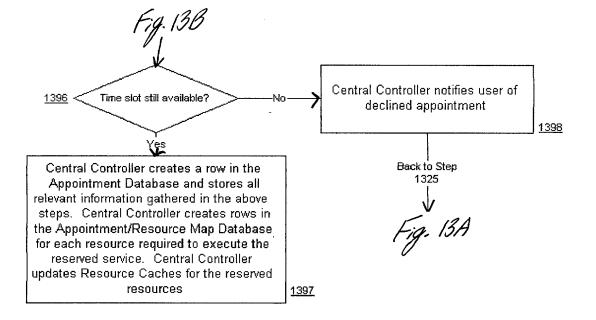


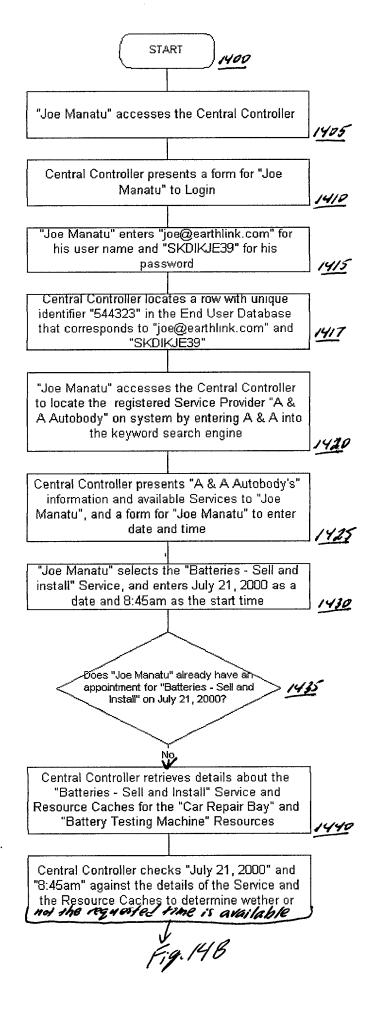




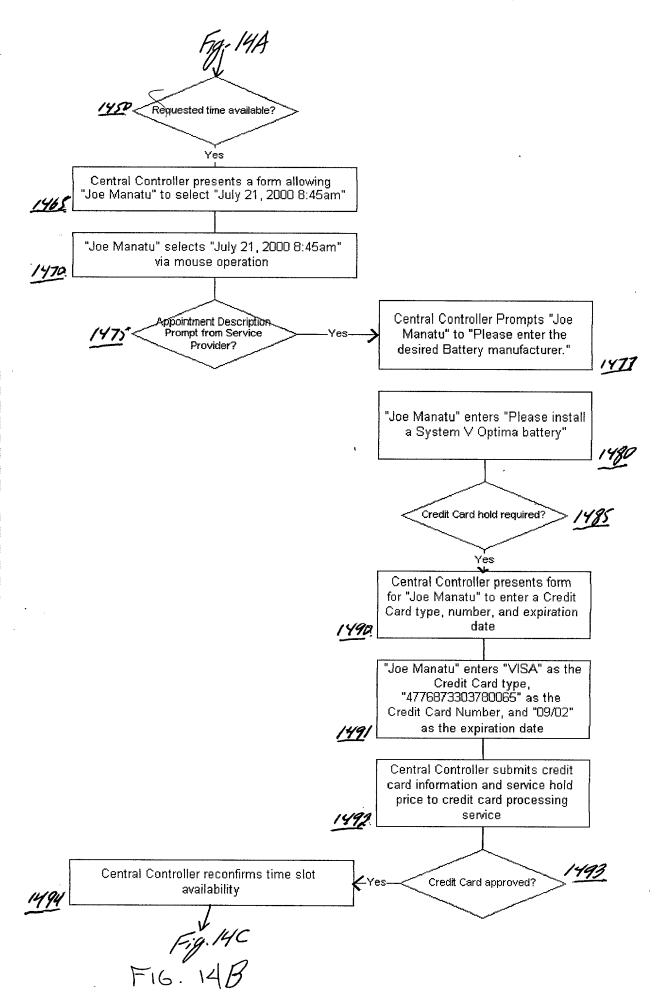
F16.13A

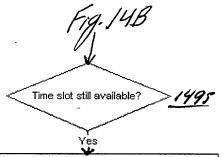






F16.14A





Central Controller creates a row in the appointment table with APPOINTMENT ID "1001223" and stores all relevant information gathered in the above steps. Central Controller creates 2 rows in the Appointment/Resource Map table for each resource required to execute the reserved service. Central Controller updates Resource Caches for the reserved resources

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